

Message from the Chair

Hello and welcome to the 2021 Gadbrook Park BID spring newsletter.

I'd like to start by saying that I hope you, your family, your friends and colleagues are all safe and well.

Without question it has been a challenging year for businesses up and down the country but hopefully there are better times ahead.

You have all shown great determination and resilience and I know you will be working as hard as ever to bounce back resolutely from the impacts of Coronavirus.

On a more positive note, I'm pleased that the estate is now benefiting from enhanced security as a result of the CCTV upgrades which you can read more about later in the newsletter.

Peace of mind and the safety of our businesses is of paramount importance to the BID and this update is therefore a key development.

On this topic, the BID team continues to work hard to try and resolve the issues relating to the disruptive traveller encampments which have been present on the Park over the last year.

We are hopeful that there will be a positive update relating to this over the coming weeks and we will of course keep you updated.

Regular communications will also keep coming with regards to the roadworks that are currently taking place. The creation of a new left exit lane is great news for the Park and we are looking forward to the work being finished. Of course the BID team are grateful for the patience all businesses have shown while construction has been ongoing.

Finally, the BID team wishes you all a prosperous remainder to the year and will of course be on hand to help with any queries you have relating to COVID-19 no matter how big or small.

Please do not hesitate to get in touch if you have a question or need some help or advice; we will be more than happy to work with you to find a solution to any problems or issues you may have.

Stay safe,

Yours Sincerely, Mike Roberts - Chair of the Gadbrook Park BID



BID Project updates on Gadbrook Park

BID related activity has continued on Gadbrook Park over the last year despite the impacts of Coronavirus. Please keep reading for a summary of the main projects.

CCTV Server Upgrade Work

To increase levels of security and further protect businesses, the BID board decided to upgrade and add additional cameras to the system at Gadbrook Park to boost the quality of all the cameras to their maximum level. The upgrade increases the amount of storage required to capture 30 days' worth of footage. The server has also been upgraded to cope with the increase and the migration of the old system.

This work is now complete and the BID is pleased to report that there has been an immediate increase in the performance of the system as well as an increase in the available space for future expansions. The Axis Camera Station software was also upgraded as part of this work.

Traveller Encampments

As you are all aware, we have had six encampments in the space of a year. After the amount of intrusions, the BID board decided to try and secure an injunction to cover all the businesses on Gadbrook Park. This has been a lengthy process due to the amount of information that has had to be gathered for solicitors. In the next couple of weeks, the solicitors will be finalising all of the witness statements and evidence, and liaising with our Barrister to ensure that everything is present and correct before issuing the application.

Roads Update

The first phase of civil works is concluding over the coming weeks with the installation of the new Vehicle Restraint System. Highways will then make way for Cadent to undertake their IP Gas diversion works which are scheduled to last until June. Following this, highways will be back on site to finish the remaining works which will see the creation of the new left exit lane.



Free Training Courses

The BID team has sent out a survey to all the businesses to establish their training needs for the coming year. There was a good response to the survey with 22 businesses and 67 staff looking to take up the offer of free training provided by the BID. The most requested courses were Emergency First Aid at Work, Fire Marshal Training and Mental Health First Aid.

As such, a number of 1 Day Emergency First Aid courses, and a 3 Day First Aid at Work course, have now been put on for staff members, with further courses due to commence over the rest of April, May, June and July. Dates will be issued out via e-mail with a booking link for those wishing to book staff members on.

Estate Maintenance

The schedule for the maintenance of the estate has been ongoing since January and includes mechanical road/path sweeps and shrub pruning which are currently being carried out. Other additional maintenance that has been actioned includes the cleaning of Gadbrook Park's signage and the restoration of benches.

BID Team

The BID team continues to provide support throughout the pandemic, giving advice to companies on a day-to-day basis. Topics discussed include growth plans and securing bigger premises, advertising jobs, issues around traffic management, inter-trading opportunities, sharing CVs for employees who are under threat of redundancy, and the availability of grants/financial support. With lockdown restrictions easing somewhat, the BID team will be looking to do more face-to-face engagement throughout spring and summer.

Job Vacancies

If you want to recruit the right candidate and need help, please contact BID Manager Hugh Shields on Hugh.Shields@groundwork.org.uk.

Simply send your job specification to Hugh and it will be uploaded to the website, sent to JSP and forwarded to all local work hubs.

Survey

The BID annual survey will be sent out to all of the businesses in the coming weeks. Please take the time to fill it in as it is your chance to have your say.

Concise Technologies joins Forces with Air IT

In positive news for one of our businesses, we're pleased to report that Concise Technologies have joined the Air IT group in order to expand their service offering support to businesses located across the UK.

As part of the Air IT group, both Air IT and Concise Technologies will enjoy the combined strength of additional technical expertise, whilst delivering a personal, local service to SMEs based in the North West and across the rest of the UK.

They will also be able to offer additional in-house specialist services in areas such as business intelligence, communications and cyber security, which expands their existing offering.

Founded in 1999, for over 21 years Concise have maintained their focus on supporting businesses whilst navigating colossal shifts in technology and staying one-step ahead of the latest trends.

They design, install, support, maintain and protect IT and telecoms networks for companies across Cheshire and beyond.



In 2007 Concise made the move to Gadbrook Park and have since then introduced several leading-edge services and solutions such as a dedicated 24/7 Service Desk, telecoms, and their Security Operations Centre.

In 2016, they also launched their Share & Care customer satisfaction initiative, through which the company has donated thousands of pounds to local charities and community projects.

If you would like more information, please do not hesitate to contact Concise by calling 01606 336265 or by emailing hello@concise.co.uk.

Gadbrook business helps keep community tidy

A businesses based on Gadbrook Park has helped to support a local community group to keep parts of its town tidy.

Weaver Vale Housing Trust, along with construction company the Lane End Group, have donated a total of 70 litter picks to 'The Winsford Litter Project' which has more than 400 members.

Since being set up in the summer of 2020 by local man Steve Edwards, the group has been on the lookout for support as it continues to grow and help create a tidier environment for the Winsford community.

That's why Weaver Vale Housing Trust teamed up with the Lane End Group who are currently working in partnership to build 46 new homes in the town on New Road.

Lane End New Beginnings CEO, Kate Harrison, said: "We were more than happy to donate litter picks to The Winsford Litter Project. Steve has done a great job of rallying the community together for the big clean-up."

Julia Chambers, Open Spaces & Environmental Services Contracts Manager at Weaver Vale, added: "We are delighted to be able to donate litter pickers to a fantastic community group."

If you can help the group in any way, for example by donating gloves or litter pickers, please contact the BID Manager Hugh Shields on **07921 055039**.





Useful contacts

If you have a problem, issue or request relating to a matter within the BID, there are a number of contacts and organisations you can get in touch with. Please check out the full list below.

- Cheshire Police – PCSO
Angela Richardson –
angela.richardson@cheshire.pnn.police.uk
- Cheshire Police – Dean Butterworth –
dean.butterworth@cheshire.pnn.police.uk
– Make sure you contact either Angela or Dean for any issues surrounding ongoing crime matters, Police advice or to report on-going dangerous/obstructive parking.
- Gadbrook Park Rapid Text Service
– **01606 866898**
- Cheshire West and Chester Council – ‘Your Streets’ portal
www.westcheshireyourstreets.co.uk
– **0300 123 7036**
- Cheshire West and Chester Council – Gypsy & Traveller Liaison Officer (Local Authority) –
dawn.taylor@cheshirewestandchester.gov.uk
- Alpha Omega Security (Bank Holiday Cover periods) – Control Room – **02170 258881** or Operations Manager Chris Strange – **07904 331031**
- Defibrillators – Available at Caffe Arabica and Roberts Bakery.

Getting to know you – Avian Veterinary Services

Did you know that the North West’s only dedicated avian vets is based on Gadbrook Park?

Bird vet Richard Jones welcomes you to Avian Veterinary Services (AVS), a state-of-the-art medical and surgical facility exclusively for the treatment and care of birds.

With their purpose built surgery, AVS are fully equipped and qualified to meet the needs of every patient, from tiny finches through to the largest eagle. Their wide range of patients have included parrots, raptors (falcons, owls, vultures, hawks and eagles) chickens, pigeons and waterfowl.

AVS are fully committed to providing the very best in avian healthcare and personally provide a 24 hour emergency service for all their clients.

For more information, head to avianveterinaryservices.co.uk.

An update from Healthful Pets

Dalby Court based Healthful Pets, which is the UK’s largest online business selling all-natural pet products, has set up a new business.

Totally Healthful specialises in supplements and natural products to support human health and wellbeing.

Kay Johnson, who runs the business, is a qualified Nutritional Therapist and decided to set up Healthful Pets when she was surprised at the lack of suitable products for her two Labradors.

Now, with Healthful Pets well established, she felt the time was right to expand into human health, using her experience to source the very best products.

Totally Healthful sells a unique range of health and wellbeing products which have been carefully hand-picked to ensure people are getting only the best and most reliable natural products on the market.

The range includes supplements produced by companies with only the highest reputation including herbal remedies and medicinal mushrooms to support health and wellbeing needs in the most natural way.

Kay has also sourced a range of health foods, teas, personal care products, household cleaning items and home accessories for customers to purchase all in one place.

For more information on Healthful Pets and Totally Healthful, please visit www.totallyhealthful.co.uk and www.healthfulpets.co.uk.